

# Your customer's perception is your reality



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Our country celebrates National Consumer Rights Day on 24th December every year to spread awareness about consumer rights and responsibilities. Consumer rights are now an integral part of our lives like a consumerist way of life. On this day in the year 1986, India's Consumer Protection Act came into effect. So, the day is observed to make people aware of their rights as consumers to avoid getting exploited. As a consumer, one should know how market products are constantly under-weight, of inferior quality and do not prescribe to quality standards specified by quality-control agencies. Today the consumer choice is influenced by mass advertising and other promotional devices which make people want things which neither they really need nor they can afford. Consumers not only do not get value for their money but also often have to suffer losses and inconvenience due to market manipulations. The Consumer protection law applies to the goods and services we buy every day, from grocery items

and whitegoods, to vehicle repairs and hairdressing services. Consumers are legally entitled to a refund, repair, replacement or repeat service if there is a problem with any goods or services they buy. In our country, buyers have a very weak bargaining power and cannot assert their right being heard. Consequently, manufacturers and traders are tempted to follow diverse practices which turn out to be unfair to consumers.

Consumers therefore have an important role to play in persuading food companies and butchers to make the changes that are needed to stop the global public health threat for prudent use of antibiotics and protect the drugs for the future. Mahatma Gandhi said that "A customer is the most important visitor on our premises. He is not dependent on us. We are dependent on him. He is not an interruption in our work - he is the purpose of it. We are not doing him a favour by serving him. He is doing us a favour by giving us the opportunity to serve him." India is one of the few countries in the world, which has exclusive courts for consumer redressal and is known for the rapid development of its consumers' movement. World Consumer Rights Day (WCRD) is a fantastic annual celebration that unites consumers around the world. In fact the original Consumer Protection Act, 1986, was meant to ensure that the consumers themselves argue their cases

in a friendly atmosphere but the experience has been different. One must remember that businesses can't refuse to help, nor simply refer consumers to the manufacturer. There are many businesses do, as a matter of goodwill, give refunds and exchanges even when legally they don't have to, so consumers should make a habit of checking a store's refund policy before purchasing. "The law helps those who help themselves." Hence consumerism is necessary. Self-regulation by business will minimize the need for extensive government intervention. In order to check the onslaught on consumers, a host of legislations are implemented by the government. These include Sale of Goods Act, 1930; Essential Commodities Act, 1955; Prevention of Food Adulteration Act, 1954; Prevention of Black Marketing and Maintenance of Supplies of Essential Commodities Act, 1980; Standards of Weights and Measures Act, 1956; Agricultural Products and Grading and Marketing Act (AGMARK), 1937; Indian Standards Bureau Certification Act, 1952; MRTP Act, 1969 etc.

Despite the various check and balances put in place by various institutions, we still have crimes. The only way to stem the cases arising from newer forms of technology is through consumer education. **(B-15 Jyoti-Kalash Society, Jodhpur Tekra, Satellite, Ahmedabad - 380 015)**

# Kalapur railway station faces increased traffic, drives, obstructs parking and rickshaw pullers who pick up more passengers



Ahmedabad

There has been a lot of traffic outside the Kalapur railway station for quite some time now. A note has been taken about this traffic to the higher authorities. Yesterday (August 18) a special drive for rickshaws was held outside the railway station by the traffic police. In which action has been taken against rickshaw drivers parked obstructively and rickshaw pullers who seat more passengers than the capacity. The traffic police has detained as many as 66 rickshaws in eight hours. Still this process will continue.

Parked rickshaws obstructing the traffic. Detainees at Kalapur railway station from the ingate to the outgate there is a lot of traffic jam on the road, so a drive was organized from 4 pm to 12 pm

yesterday. E Division P.V. K. A traffic drive was organized by Desai. During this drive, rickshaws parked outside the railway station obstructing traffic and rickshaws carrying more passengers than the capacity were detained. Police detained 66 rickshaws in 8 hours.

The drive will continue in the coming days also. E Division P.V. K. Desai said that the road has become narrow as the re-development work of the railway station is going on. Even in Sakada Road, some rickshaw pullers are parking obstructively and seating more passengers than required, for which a drive was held yesterday. All the police personnel have been instructed to continue the drive continuously, so that the traffic can be reduced.

# Police nabs four kidnappers in film chase

## Daughter's family abducts two members of boy's family after love marriage against family's will



**Bardoli**  
Jenish, son of Pradipbhai Bhikhubhai Bhavsar, a native of Kaddod village of Bardoli taluk of Surat district and currently residing at Shukan Residency of Baben, had a civil marriage with Chandni, daughter of Dharmeshbhai Dayalbhai Gujar of Mefeliyas village of Asind taluk of Bhlwara district of Rajasthan, residing at Bamni village and originally a year ago. The marriage was not approved by Chandni's family and Janish's family was repeatedly pressured by her father and family to hand Chandni back. However, Janish and his family did not hand over possession of Chandni to him. Meanwhile, on 15th August, Jenish's father Pradeepbhai Bhikhubhai Bhavsar (age 58) and his sister Ankita (age 29) went to Max Mall on Umrakh Mota Road for shopping. At that time, Chandni's father Dharmesh Dayalbhai Gujar, her uncle Sukhdevbhai Dayalbhai Gujar (res. Singod, d. Bardoli), Hiralal Dayalbhai Gujar (r. Kadod, d.

Bardoli) and Chandni's brother-in-law Narayan Hardevbhai Gujar (r. Umarsadi, d. Mandvi) arrived with an Artiga car. were Both father and daughter were kidnapped from Max Mall. Call Janish's mother Arunaben and drop Chandni and take your husband and daughter back and if the police are informed then we will take the husband and daughter to Rajasthan and kill them. They threatened that they are going to finish off these people today.

Hence, on the basis of Arunaben's complaint, the police arrested Dharmeshbhai Dayalbhai Gujar (resident of Bamanigam, Bardoli District, Surat), Sukhdevbhai Dayalbhai Gujar (resident of Shingod, Bardoli District, Surat), Hiralal Dayalbhai Gujar (resident of Kadod, Bardoli District, Surat), A case was registered against Narayanbhai Hardevbhai Gujar (resident of Umarsadigam, Mandvi district, Surat) and further investigation was conducted.

As soon as the father and daughter were informed about the abduction, the Surat Gramya Police immediately swung into action and are trying to nab the abductors. Apart from Surat District LCB, separate teams of Parole Furlough Squad and Bardoli Rural Police formed technical work outs and chased the Artiga car in the direction it had gone. In a matter of hours, the father and daughter were rescued from the clutches of the abductors. The father who beat his daughter was shifted to Sardar Memorial Hospital in Bardoli for treatment due to serious injuries.

# Lo Bolo, Airport Traffic Jam Now!

Surat

With the new parking contract of Surat International Airport being handed over to a new agency, long queues of vehicles are forming. The new parking contractor instead of placing a boom gate towards the parking area where the vehicles go to the parking area or terminal building to drop passengers, placed it near the bend of the parking road at a distance of 200 meters from the main entrance gate of the airport. So that the vehicles meant for passengers did not get the benefit of 3 minutes up free service.

As, the contractor started giving cash receipts for parking charges to everyone after installing a boom gate 200 meters away from the entrance gate of the airport. In such circumstances, non-passengers were also fined while going to the airport director's office, to the cargo terminal and to the civil, electrical services department. People are not in favor of deducting money from FASTag. It was announced to start an automated vehicle parking system at Surat Airport. But it has not started yet. Regular travelers are not in favor of deducting money from FASTEG service at Surat



airport like other international airports. Because, people who have come to drop passengers. They have to give 8 minutes free drop. They don't need FASTag service, they can give online payment or cash if it takes more than 8 minutes. By placing parking charge gates on the main road instead of the road leading to the parking lot, the road is so chained that no passenger can ever get the benefit of free drop up. Even the boarding time of the passenger flight is missed. Traffic jam is being done by the parking contractor so that the boarding time of the passenger flight is also missed. It was announced earlier that as per the terms

of the contract, preparations have been started to start the automated vehicle parking system at Surat Airport this August. But only cash was taken. Entry-exit was not recorded in the system along with vehicle entry into the parking area of the airport. 8 minutes free drop up at Surat airport. After this system is operational, the complaint of charging wrongly for vehicle parking will be removed. Because, the entry and exit time of the vehicle will be recorded in the automated system. The parking charge receipt will be available at the parking entry booth itself. A separate facility will be made here for digital payment.

# People of Fatepura's Nani Dheli forced to cross river for last rites road not constructed despite repeated representations



Dahod. In Nani Dheli village of Fatepura taluka of Dahod district, people are forced to go through the flow of river water to the crematorium for the last rites due to the lack of construction of a road from the village to the crematorium in Bhedi Paliya. In spite of repeated representations by the villagers to the concerned authorities regarding the introduction of the road, there is a lot of outrage among the villagers due to the non-construction of the road till today. Dahod district is a district with tribal majority, the government allocates millions and crores of grants for the happiness and convenience of the people in the tribal area. Even in Dahod district, the government has allocated crores of grants to provide basic facilities like roads,

water, sanitation etc. but there are many villages in Dahod district in which the system is proving to be lax in providing basic facilities to the people. Then a similar scene was seen in Bhedi Paliya at Nani Dheli village of Fatepura. When a person dies in this village, people have to cross the river to reach the crematorium during their final journey, especially during the monsoon season. People are facing great difficulty due to lack of road to reach the crematorium. There is also a lot of anger among the people as the road to the crematorium is not built by the system in the village. Despite repeated written and verbal representations by the villagers to the administrative system and the village panchayat, no road has been constructed in this village so far.

# Car plunges into Khatamba Lake after breaking fence in Vadodara

Vadodara, A car got stuck in the 35 feet deep lake of Khatamba near Vadodara early this morning. At that time, there were two youths in the car including the driver. As per the information given by the driver of his car in a telephonic conversation at 10:30 am, the car owner said

in the police statement that the car driver and another foreign youth got out of the car when the car plunged into the lake. However, other details are likely to emerge after the driver appears before the police. PSI NG Rathwa of police station in Varana said that the

friend wanted to rent a car because he was going out. The owner of the car, Gautam Bhupatbhai Zinzala (resident of Anand) has said in the police statement that the car plunged into the pond of Khatamba village early this morning. I have a transport business. I rent a car.

# SYMBOLIC POSSESSION NOTICE

**ICICI Bank** Branch Office: ICICI Bank LTD Office Number 201-B, 2ND Floor, Road No 1 Plot No- B3, WIFI IT PARK, Wagle Industrial Estate, Thane (West)- 400604  
The Authorised ICICI Bank Officer under the Securitisation, Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002 and in exercise of the powers conferred under section 13(12) read with Rule 3 of the Security Interest (Enforcement) Rules 2002, issued Demand Notices to the borrower(s) mentioned below, to repay the amount mentioned in the Notice within 60 days from the date of receipt of the said Notice.  
Having failed to repay the amount, the Notice is issued to the borrower and the public in general that the undersigned has taken symbolic possession of the property described below, by exercising powers conferred on him/her under Section 13(4) of the said Act read with Rule 8 of the said rules on the below-mentioned dates. The borrower in particular and the public in general are hereby cautioned not to deal with the property. Any dealings with the property will be subject to charges of ICICI Bank Limited.

Sr. No.	Name of the Borrower(s)/ Loan Account Number	Description of Property/ Date of Symbolic Possession	Date of Demand Notice/ Amount in Demand (Rs)	Name of Branch
1.	Provinbhai Arjanbhai Virda & Dhanuben Arajanbhai Virda & Rambesh Virda - LBGD00005556011	Plot No. 81, Mahavir Nagar, R.S. No. 2, Antarijal, Kachchh, Gandhidham - 370201/ August 16, 2024	April 01, 2024 Rs. 16,39,104/-	Gandhidham
2.	Ketan Kumar Arvindbhai Dangrosiya & Nirgunaben Ketanbhai Dangrosiya - LBJGH00005793921 & LBJGH00005845675	Property-1) Godown No.1, Ground Floor, Haridwar Apartment, Shree Uma Glass, Opp. Sai Baba Temple, R.S. No.123/2, Plot No. 2, Zanzarda Road, Junagadh- 362001. Property-2) Godown No.2, Ground Floor, Haridwar Apartment, Shree Uma Glass, Opp. Sai Baba Temple, R.S. No.123/2, Plot No.2, Zanzarda Road, Junagadh- 362001./ August 17, 2024	March 22, 2024 Rs. 10,09,795.94/-	Junagadh
3.	Keval Narendrabhai Joshi & Narendrakumar Umiyashankar Joshi - LBJGH00004984886	All That Piece And Parcel of Immovable Residential Property Being Godown No. 14 Having Built-up Area Adm. 8-68 Sq. Mtrs. Situated On First Floor of Building Known As "Madhav Complex" Situated From Western Side of Plot No. 10 Paikae of Revenue Survey No. 71 Paikae Within The Limits of Junagadh Municipal Corporation Located At Village: Josphipara, Tal.: & Dist: Junagadh In The State of Gujarat./ August 17, 2024	March 11, 2024 Rs. 3,43,165.42/-	Junagadh

The above-mentioned borrower(s)/guarantors(s) is/are hereby issued a 30 day Notice to repay the amount, else the mortgaged properties will be sold after 30 days from the date of publishing this Notice, as per the provisions under Rules 8 and 9 of Security Interest (Enforcement) Rules 2002.  
Date : August 21, 2024  
Place : Gandhidham & Junagadh  
Sincerely Authorised Signatory  
For ICICI Bank Ltd.

# MLA solves immediate problem

Garbage heap on dumping side on Una Chanchkawad road removed on war footing with JCB, tractors, loaders side of the road over this place.

Una  
Una Chanchkawad road dumping side collects waste and destroys it. MLA KC Rathore immediately removed the garbage on war footing with the help of JCB, tractors and loaders so that the piles of garbage do not cause any trouble to the vehicle drivers.

A quantity of waste is collected in front of the dumping side nursery on Una Chanchkawad Road and destroyed here. There were huge piles of garbage on the

# SIKKO INDUSTRIES LIMITED

**CIN: L51909GJ2000PLC037329**  
Regd. Off: 508 Iscon Elegance, Nr. Jain Temple, Nr. Prashadnagar Pick Up Stand, Vejalpur, Ahmedabad - 380051  
Web site: www.sikkoindia.in; Email: compliance@sikkoindia.com  
Phone No.: +91 79 6616 8950/66168951

**NOTICE OF THE 24th ANNUAL GENERAL MEETING OF THE COMPANY, RECORD DATE AND E-VOTING**  
NOTICE is hereby given that, in accordance with the Circular No. 20 dated May 5, 2020 read with Circular No. 14 dated April 8, 2020, Circular No. 17 dated April 13, 2020, Circular No. 02/2021 dated January 13, 2021, Circular No. 2/2022 dated May 5, 2022 and Circular No. 09/2023 dated 25/09/2023 (hereinafter collectively referred to as "MCA Circulars") issued by Ministry of Corporate Affairs ("MCA") for holding of Annual General Meeting through VC or OAVM/with the physical presence of Members at a common venue, the Twenty-Fourth (24th) Annual General Meeting (AGM) of the Members of Sikko Industries Limited will be held on Friday, September 13, 2024 at 11.00 a.m. IST through Video Conferencing ("VC") / Other Audio Visual Means ("OAVM") to transact the Ordinary Business as set out in the notice of 7th AGM.  
In accordance with the above mentioned MCA Circulars and SEBI Circular No. SEBI/HO/CFD/CMD2/CIR/P/2022/62 dated May 13, 2022, the Notice of AGM along with Annual Report 2023-24 is being sent through electronic mode only to those Members whose email addresses are registered with the Company / Depositories as on Friday, August 16, 2024. Member may note that Notice and Annual Report 2023-24 have been uploaded on the website of the Company at www.sikkoindia.in, website of NSE Limited at www.nseindia.com and website of National Securities Depository Limited (NSDL) i.e. www.evoting.nsdl.com.  
In light of the MCA Circulars, the shareholders whether holding equity shares in demat form or physical form and who have not submitted their email addresses and in consequence to whom the notice of Twenty-Fourth (24th) AGM and Annual Report 2023-24 could not be serviced, may temporarily get their e-mail addresses registered with the Company where (1) in case shares are held in physical mode, please provide Folio No., Name of shareholder, scanned copy of the share certificate (front and back), PAN (self-attested scanned copy of PAN card), AADHAR (self-attested scanned copy of Aadhar Card) by email to compliance@sikkoindia.com; (2) in case shares are held in demat mode, please provide DPID-CLID (16 digit DPID + CLID or 16 digit beneficiary ID), Name, client master or copy of Consolidated Account statement, PAN (self-attested scanned copy of PAN card), AADHAR (self-attested scanned copy of Aadhar Card) to compliance@sikkoindia.com; or (3) alternatively member may send an e-mail request to evoting@nsdl.com for obtaining User ID and Password by providing the details mentioned in Point (a) or (b) as the case may be.  
Post successful registration of the e-mail address, the shareholder would get soft copies of notice of Twenty-Fourth (24th) AGM and Annual Report 2023-24 and the procedure for e-voting along with the user-id and the password to enable them for e-voting in respect of Twenty-Fourth (24th) AGM. In case of any queries, shareholder may write to the Company at compliance@sikkoindia.com. Shareholders are requested to register/update their complete bank details and Email Ids with their Depository Participant(s) with whom they maintain their demat accounts if shares are held in dematerialized mode by submitting the requisite documents.  
There being no physical shareholders in the Company, the Register of members and share transfer books of the Company will not be closed. Members whose names are recorded in the Register of Members or in the Register of Beneficial Owners maintained by the Depositories as on the Cut-off date i.e. Friday, September 06, 2024, shall be entitled to avail the facility of remote e-voting as well as e-voting system on the date of the AGM.  
Pursuant to the provisions of Section 108 of the Companies Act, 2013 read with Rules made thereunder (as amended) and Regulation 44 of SEBI (LODR) Regulations, 2015 (as amended) and above mentioned MCA Circulars, the Company is providing facility of remote e-voting and e-voting on the date of the AGM to its Members in respect of the businesses to be transacted at the AGM. For this purpose, the Company has entered into an agreement with NSDL for facilitating voting through electronic means.  
The remote e-voting will commence on 9:00 A.M. on Tuesday, September 10, 2024 and will end on 5:00 P.M. on Thursday, September 12, 2024. During this period, the members of the Company holding shares as on Cut-off date may cast their vote electronically (Remote E-Voting). Members may note that a) the remote e-voting module shall be disabled by NSDL after the aforesaid date and time for voting and once the vote on a resolution is cast by the member, the member shall not be allowed to change it subsequently; and b) the facility of e-voting shall be made available at the Twenty-Fourth (24th) AGM; and c) the members who have cast their vote by remote e-voting prior to the Twenty-Fourth (24th) AGM may also attend the Twenty-Fourth (24th) AGM but shall not be entitled to cast their vote again. Detailed procedure for remote e-voting/ e-voting is provided in the Notice of the Twenty-Fourth (24th) Annual General Meeting.  
Any person, who acquires shares of the Company and become member of the Company after dispatch of the Notice of AGM and holding shares as on the cut-off date i.e. Friday, September 06, 2024, may obtain the login ID and password by sending a request at evoting@nsdl.com or compliance@sikkoindia.com; (2) in case shares are held in demat mode, please provide DPID-CLID (16 digit DPID + CLID or 16 digit beneficiary ID), Name, client master or copy of Consolidated Account statement. However, if you are already registered with NSDL for remote e-voting then you can use your existing user ID and password for casting your vote. If you forgot your password, you can reset your password by using "Forgot Password" option available on www.evoting.nsdl.com.  
In case of any queries for e-voting, you may refer the Frequently Asked Questions (FAQs) for Shareholders and e-voting user manual for Shareholders available at the download section of www.evoting.nsdl.com or call on toll free no.: 022 - 4886 7000 or send a request at evoting@nsdl.com. Members may also contact Mr. Dhruv Kumar Parashbhai Mandliya, Company Secretary and Compliance officer, at the registered office of the Company or at Email id: compliance@sikkoindia.com or on +91 9512023804 for any further clarification.  
**Members can attend and participate in the Annual General Meeting through VC/OAVM facility only. The instructions for joining the Annual General Meeting are provided in the Notice of the Annual General Meeting. In case the shareholders/members have any queries or issues regarding participation in the AGM, you can write an email to evoting@nsdl.com or Call at: Tel: 022 - 4886 7000. Members attending the meeting through VC/OAVM shall be counted for the purposes of reckoning the quorum under Section 103 of the Companies Act, 2013.**

For, Sikko Industries Limited  
Sd/-  
Jayantibhai M. Kumbhani  
Managing Director (DIN : 00587807)

Place: Ahmedabad  
Date : August 20, 2024